



# **Membership Discount for City of Albuquerque Employees**

# **FAQ**

# How do I get started?

1. Call one of the Membership Consultants listed below to set up your private tour and club orientation.

a. Downtown: Andrea Eaton
b. Del Norte: Staci Mader
c. Highpoint: George Sikkink
d. Midtown: Joe Carraro
e. Riverpoint: Jeff Poulin
505.242.1500
505.857.0123
505.293.5820
505.888.4811
505.897.3716

- 2. Fill out the Membership Agreement
  - a. Bring with you:
    - i. City Employee Identification
    - ii. Employee Number
    - iii. Credit card or voided check
- 3. Schedule your Personal Coaching Sessions: (2) 1-hour private sessions.
- 4. Get your picture taken and get your membership key tag.
- 5. Once employment is confirmed your membership will be activated and you will be a Sports & Wellness Member!
- 6. Please Note: City Membership requests are currently being added to a waiting list. Approximate wait time is 2 months or you may choose an active \$68/month membership. Please work with a membership consultant to discuss options.
- 7. Wait list names are moved chronologically, the first of each month, to the city membership. You will be contacted when your name moves from the wait list to the city membership and your monthly statement will reflect the dues change.

## Is my family eligible?

- 1. Yes! Your spouse or partner may be added to the membership for an additional \$43/month.
- 2. Children may also be added: First child \$30/month, second child \$15/month, \$10 per additional child.
- 3. City members are fully responsible for any additional family dues.

#### How do I pay?

- 1. Your City of Albuquerque membership is \$42/month.
- 2. You may choose to enroll on the active waiting list at \$68/month.
- 3. There is no charge to simply add your name to the waiting list without benefit of club use.
- 4. Your portion of the membership dues will be charged each month on the first of the month to a credit card or checking account.

- 5. You will be charged a pro-rated amount for the dues remaining in the month in which you enrolled.
- 6. New Mexico state tax is added to all fees.

#### What is the commitment?

- 1. The initial commitment is three months and is month-to-month after that.
- 2. If you desire to end your membership after the first three months, you must supply your request in writing and in person to a S&W club and receive a cancellation receipt. This must be done by the 20th of the month of your last month of dues.
- 3. You must meet a minimum usage requirement of 1 visit every 3 months to maintain your membership.

## What if I am no longer an employee of the City?

- 1. You have the option of continuing as a S&W member at the standard membership rate.
- 2. You are <u>not</u> obligated to stay on as a member. You will be automatically dropped from the membership unless you proactively communicate your desire to convert to a standard membership.

## What if I take a leave of absence?

1. Your membership will revert to the waiting list.